

Place of Service Code 27: Outreach Site/Street

Effective November 6, 2024, Louisiana Medicaid will implement the use of Place of Service (POS) code 27, which was introduced by the Centers for Medicare and Medicaid Services (CMS) on October 1, 2023.

The POS code 27 is applicable for services provided in non-permanent locations, such as streets or public areas not covered by other POS codes. Health professionals can use this code for a variety of services, including preventive, screening, diagnostic, and treatment services.

Reimbursement for the following procedure codes can be found on the Professional Services fee schedule at Medicaid | Department of Health | State of Louisiana |, specifically for service types 03 and 07:

- New Patient Visits:
 - 99202, 99203, 99204: Office or other outpatient visits.
- Established Patient Visits:
 - 99211, 99212, 99213, 99214: Office or other outpatient visits.
- Initial Comprehensive Preventive Medicine Evaluations (by age):
 - 99381, 99383, 99384, 99385, 99386, 99387: For new patients, including all ages due to the presence of unhoused family units.
- Periodic Comprehensive Preventive Medicine Reevaluations (by age):
 - 99391, 99392, 99393, 99394, 99395, 99396, 99397: For established patients, also including all ages.
- Preventive Medicine Counseling and Risk Factor Reduction:
 - 99401, 99402, 99403, 99404, 99405, 99406, 99407, 99408.
- Annual Wellness Visits:
 - G0438, G0439: Including personalized prevention plan services.

UnitedHealthcare Community Plan will update their claims processing systems to reflect this change within 30 calendar days of the announcement.

LDH has published Informational Bulletin 24-44 for your reference IB24-44.pdf.

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.