



Behavioral Health Manual Update – Personal Care Services (PCS)

UnitedHealthcare Community Plan (UHCCP) is notifying providers of updates to the Personal Care Services section of the [Behavioral Health Manual](#) on behalf of the Louisiana Department of health.

Updates:

- Eligibility Criteria:
 - Member must be medically stable², not enrolled in or eligible for a Medicaid funded program which offers a personal service or related benefit including Long Term Personal Care Services (LT-PCS), and whose care needs do not exceed that which can be provided under the scope and/or service limitations of this personal care services.

- Services Utilization:
 - Services are limited to 20 hours per week. An exception may be made by the MCO Medical Director to exceed this limit with documentation that services are medically necessary, and the member does not qualify for personal care services under another Medicaid-funded program. The weekly limit does not include the per diem rate, which is to be used for temporary, time limited events in which a member may need additional assistance, such as following a member's hospitalization. The per diem rate shall not exceed 30 non-consecutive calendar days in a one-year period.

- Billing:
 - The per diem rate is to be used for temporary, time-limited events when the member needs additional assistance, such as following a member's hospitalization. The per diem rate shall not exceed 30 non-consecutive calendar days in a one-year period.

For questions or concerns regarding any notice, contact UnitedHealthcare Community Plan at 1-866-675-1607.