



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Subject: Dive Deeper into Massachusetts Executive Office of Health and Human Services Electronic Visit Verification Resources

The Massachusetts Executive Office of Health and Human Services (MA-EOHHS) and Sandata, the state-sponsored Electronic Visit Verification (EVV) provider, hosted a town hall on June 25, 2024. We are excited to provide you with valuable resources to continue your education around the EVV requirements and the state-sponsored EVV provider.

Whether you attended or couldn't make the first town hall, these resources are available at [Sandata On-Demand](#) and offer a wealth of information to help you stay informed and engaged:

- [Town Hall #1 Recording](#)
- [Town Hall #1 Presentation Deck](#)
- [Town Hall #1 Transcript](#)

Check out Sandata On-Demand for a [Question & Answer](#) document that will help you navigate Sandata functionality.

We will share other resources as we move closer to go-live for the EVV program. A registration email will be sent out in the coming weeks for the second MA-EOHHS/Sandata Town Hall, so be on the lookout. Topics covered in that Town Hall will include training, alternate EVV specifications, provider and vendor registration, and more.

Considering using an Alternate EVV (Alt EVV) vendor?

Please view the [Alt EVV Technical Specification on Sandata On-Demand](#). These specifications will be discussed in greater detail during the next Town Hall.

Contacts and Resources

For technical questions in using the Sandata EVV system, please [Submit a Request](#) via Sandata On-Demand. For all other EVV-related questions, please reach out to EVVfeedback@Mass.gov.