

**An Important Message from
The Texas Health and Human Services Commission (HHSC)**

HHSC to Begin Surveying AFC Home Providers for SFY 2023

Background:

HHSC will begin collecting survey responses from Adult Foster Care (AFC) home providers for state fiscal year (SFY) 2023 on Tuesday, September 3, 2024. The purpose of the survey is to better understand AFC in Texas. The survey responses will inform a review of the AFC reimbursement rate methodology and payment rates. HHSC is collecting the survey information in accordance with HHSC's Biennial Fee Review, which requires HHSC to review all reimbursement methodologies and rates on a biennial basis.

Key Details:

On Tuesday, September 3, 2024, the AFC SFY 2023 Survey will be available to download on the [Provider Finance Department, Long-term Services and Supports website](#). All survey responses are due by email by 11:59 p.m. CDT on Friday, November 1, 2024.

Action:

Please inform all contracted AFC home providers to download the survey from the HHSC Provider Finance Department (PFD) website and submit their responses to HHSC **by Friday, November 1, 2024**.

Please email all completed surveys to the HHSC PFD Long-term Services and Supports (LTSS) Center for Information and Training at PFD-LTSS@hhs.texas.gov.

Contact:

For questions regarding the survey, please contact the HHSC PFD LTSS Center for Information and Training at PFD-LTSS@hhs.texas.gov.

Additional Questions?

Please contact UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.