An Important Message from The Texas Health and Human Services Commission (HHSC)

HHSC Phishing Email Alert - Additional Notice

Texas Health and Human Services Commission (HHSC) is aware that an unauthorized third party impersonating the agency sent an email requesting the recipient complete and sign documents using DocuSign from HHSC employees.

This is not a legitimate request from HHSC. If you clicked the link to access documents and entered any information, we recommend you reset your password immediately.

Recipients should look at the sender's email address (not the signature block) and/or URL of any links. If the email address or URL does not include hhs.texas.gov, do not click on any links.

HHSC is looking into this new phishing attempt and encourages email recipients to verify any request for information.

Questions?

Please contact UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.