

# Using One Healthcare ID to log into spectera.com

Log into your spectera.com account with One Healthcare ID to better protect your patients and practice.

On or after October 1, 2024, you will be required to use One Healthcare ID to sign into your spectera.com account. With this transition, you are only able to use One Healthcare ID to log into your spectera.com account. If you do not have a One Healthcare ID account, you can register for one on the spectera.com login page or by visiting [One Healthcare ID](#).

If you're currently participating in the United Healthcare Community Vision Network / March Vision Network or the United Healthcare Medical Network, or if you use Optum Pay for electronic payments, you can use your existing One Healthcare ID to log in to spectera.com on or after the transition. **If you have more than one spectera.com login, you will need a One Healthcare ID account for each spectera.com account.**

## One Healthcare ID benefits

- Enhanced security with multi factor authentication
- All accounts per user linked to One Healthcare ID will use the same login (Spectera, UHN, Optum Pay, March Vision, etc.)
- Manage your own account and reset your passwords without needing to call Customer Service

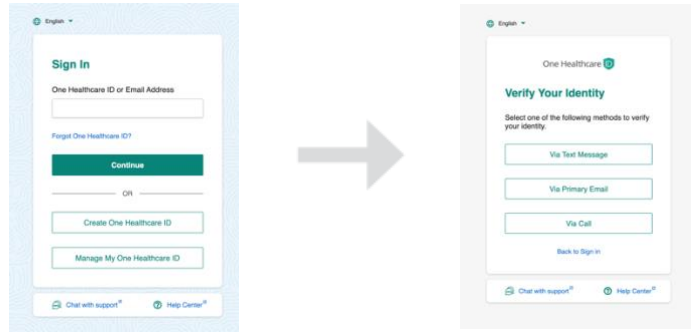
For details on how to setup a new One Healthcare ID account, manage your account, reset passwords, and more, please visit the [One Healthcare ID resource page](#).

## Log in to spectera.com with your One Healthcare ID account

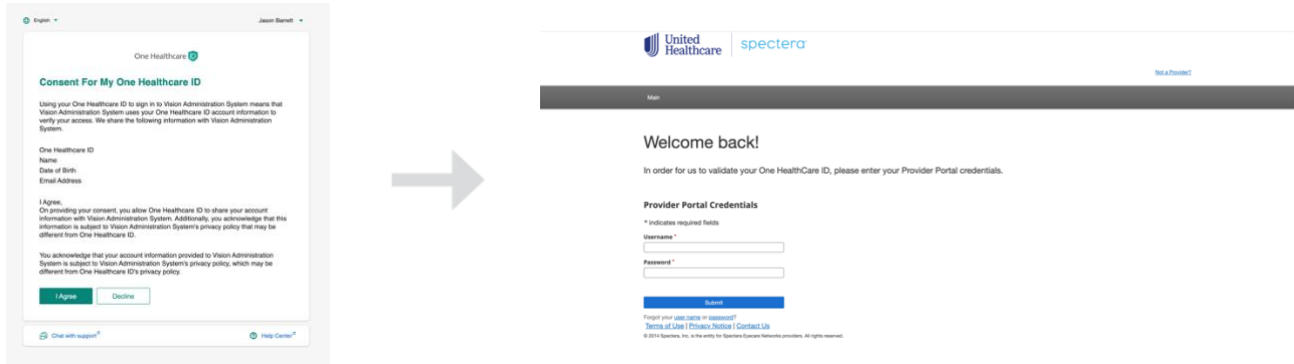
- Visit [spectera.com](#) and click the One Healthcare ID ("OHID") button.



- If you have an existing One Healthcare ID account, enter your One Healthcare ID or email address and click "Continue." Verify your identity using any of your enabled authentication options.



- If you do not have a One Healthcare ID account, click the “Create One Healthcare ID” button. Please refer to the One Healthcare ID resources page for further instructions on how to create a One Healthcare ID.
  - [One Healthcare ID home page](#)
  - [One Healthcare ID Resources page](#)
- Email addresses must be unique for each user. An email address cannot be linked to multiple One Healthcare ID accounts. If you try to use an email address that is already linked to an existing One Healthcare ID account, you will receive an error message and must choose a different email address.
- When using your One Healthcare ID to log in to spectera.com for the first time, you are required to share your One Healthcare ID account information with us by clicking “I Agree.” You will be redirected to a spectera.com welcome page where you will enter your spectera.com username and password and click “Submit.”

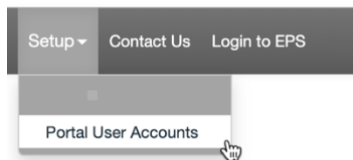


- Your One Healthcare ID and spectera.com accounts are now linked. You can only use One Healthcare ID to log into spectera.com going forward.

## Adding a sub account on spectera.com

You can add sub accounts under your primary spectera.com account by following the steps below. Sub accounts are created for other users in the office that may need access to spectera.com. Each user in the office must register for their own unique One Healthcare ID to sign into spectera.com.

- While logged in to your spectera.com account, go to “Setup” and select “Portal User Accounts.”



- Click the “Add New User” link and complete the required fields and click “Create.”

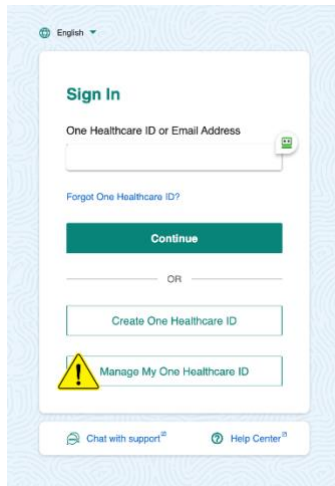
- Once the account is created, the new user simply needs to follow the [One Healthcare ID log in steps](#) above.

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## Managing your One Healthcare ID account

To update your One Healthcare ID account information, including your username, password and account preferences (email address, phone number, authentication options, etc.), visit [spectera.com](http://spectera.com) and click the “OHID” button.

- On the Sign In page, select “Manage My One Healthcare ID” button.



- Under the Manage My One Healthcare ID page, you are able to select the area you need to update from the “Account Settings” navigation menu.

