



March Outlook

UnitedHealthcare® | March® Vision Care
updates and vision industry information



An Inside Look



Claims address reminder

Submit all paper claims and written provider appeals to the following applicable address. Please update your records to ensure you're sending your paper claims and/or written provider appeals to the correct address.

Paper claims, including corrected claims and coordination of benefits:

UnitedHealthcare | March Vision Care
Attn: Medicaid Vision Claims
P.O. Box 30989
Salt Lake City, UT 84130

Written provider appeals:

UnitedHealthcare | March Vision Care
Attn: Medicaid Vision Appeals
P.O. Box 30988
Salt Lake City, UT 84130

Requesting an appeal or grievance

Our Provider Dispute Resolution Process provides a mechanism for you to communicate disputes in writing or electronically by using the

[provider dispute form](#) on marchvisioncare.com.

Provider dispute resolution processes may vary by state. To confirm the specific process for your state, please review the provider disputes section in our [Provider Reference Guide](#).

Become certified in our Clinical Care and Coordination Program

Our Clinical Care and Coordination Program is a comprehensive provider and member engagement program to influence the best outcomes for diabetic patients.

[Join the program](#) 

Important information about Medicaid redeterminations in your state

As of April 1, 2023, states can use redeterminations to decide if individuals and their family members qualify for coverage through Medicaid or the Children's Health Insurance Program (CHIP).

Eye health awareness calendar



April is Women's Eye Health Awareness Month

Help educate patients on women's eye health and ways to protect their vision.

[Read more](#) 

May is Healthy Vision Month

Healthy Vision Month is a reminder to check in with your patients regarding the importance of proactive eye care and eye health.

[Read more](#) 

State news



New York providers: New UnitedHealthcare Community Plan MAP benefit plan

We're excited to announce the addition of the UnitedHealthcare Community Plan Medicaid Advantage Plus (MAP) benefit plan to our network, effective April 1, 2024, with membership expected on May 1.

To view a complete benefit summary, visit the [Provider Reference Guide page](#) on marchvisioncare.com > New York > State-specific plan benefits and requirements.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Company of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), or its affiliates.

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