



March Outlook

UnitedHealthcare® | March® Vision Care
updates and vision industry information



Be prepared for new security enhancements to your providers.eyesynergy.com account

To further protect your data, we'll soon require providers.eyesynergy.com users to implement additional methods to verify their identity.

[Learn more](#)

An Inside Look



Review and validate your provider information on providers.eyesynergy.com

Federal and/or state regulations require that all active health care professionals review and update the accuracy of provider directory information on a quarterly basis.

Provider locations should log in to providers.eyesynergy.com, at minimum every 90 days, to review and validate or update provider information to complete this requirement. If you don't update your directory information, we may remove or suppress your information from the directory.

Explore our new COPE-accredited CE course on ophthalmic lasers in optometric clinical practice

This comprehensive course is aimed at demystifying the use of laser technology in eye care. We cover the following topics:

- Key laser types and their clinical roles
- Procedural insights
- Management of associated complications

Use the content to better understand the use cases of laser treatments and collaborate effectively in patient care for enhanced outcomes.

[Take the course](#) 

In focus



July is Dry Eye Awareness Month

Help educate your patients on the common symptoms of dry eye disease and the importance of early detection.

[Read more](#) 

Lab spotlight: Safeguarding member data

See how we protect member information on order details.

[Read more](#) 

State news



Ohio providers: Claim rejection reminder

If you have a rejected claim that has been resubmitted and paid, we'll cancel the original rejected claims in our system. Please note,

that this will not affect your resubmitted claim and/or payments.

Louisiana providers: New claim requirement

When submitting a lens claim, you must submit as either:

- 1 line item with the number of units marked as 2
- 2 line items with the RT and LT modifiers listed

The following is an example of a submission:

- V2103 Units 2
- V2103 RT
V2103 LT

We may deny or recoup payments for lens claims we receive with line items other than what is listed above.

New Mexico providers: New benefit plans and mandatory Medicaid enrollment

New York providers: Reminder to complete required annual cultural training course

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